

27 How is your hot water usually heated?

- From main heating system
- Back boiler
- From secondary heating
- Gas water heater to more than one sink (multi point)
- Gas water heater over single sink (single point)
- Electric immersion off peak
- Electric immersion on peak
- Instant electric water heating

28 What is the size of your hot water cylinder?

- No cylinder
- Don't know/no access to cylinder
- Normal (up to 90cm tall/36" tall)
- Medium (between 90cm/36" and 135cm/54" tall)
- Large (over 135cm/54" tall)

29 What type of hot water cylinder insulation do you have?

- None
- Thin jacket
- Thick jacket
- Solid foam

30 Is there a thermostat on the water cylinder?

- Yes
- No

31 Is solar water heating present?

- Yes
- No

The following questions will help us to tell if you may be eligible for a grant:

32 Is a member of your household over 60?

- Yes
- No

33 Is a member of your household in receipt of benefits?

- Yes
- No

Data Protection Statement 1: The Energy Saving Trust is collecting your data for the purpose of providing you with sustainable energy advice, taking the form of a personalised report and follow up information and consultations where appropriate, that will help you reduce your energy use. The Energy Saving Trust will retain your data for the purposes of carrying out research and statistical analysis into the energy efficiency of UK housing stock. Your local energy conservation authority and NIE Energy will also receive your data for the purposes of energy efficiency monitoring, targeting and reporting. In future, the Energy Saving Trust may wish to send you further information including details of grants, special promotions and free offers which can save you money on your energy bills. If you are happy to receive this help, please cross here:

Thank you for completing this questionnaire. Now return it to the Energy Saving Trust free of charge and we'll send you a free personalised home energy report. Remember by saving just 20% of the energy you use every day, you can help prevent climate change.

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Useful Information

Here are some more useful energy saving tips and key contacts to help you save energy.

Appliance Energy Saving Tip:

Energy labels on appliances show how efficient they are. For example 'E' rated appliances cost around £35 a year more to run than 'A' rated ones. Look for the Energy Saving Recommended logo when buying a new appliance.



Renewable Energy:

As well as using energy efficient appliances and insulating your home to reduce heat loss you can also generate electricity from renewable sources. Wind and solar power are just some of the forms of energy that can be harnessed to produce electricity. There are grants available to help with the cost of installing renewable technologies.

Grants and offers:

NIE Energy provide a range of grants and special offers to help you to save energy, no matter what your circumstances. For further information on the latest grants and offers for heating, insulation, lighting, appliances and renewables, visit www.nie-yourenergy.co.uk

Key contacts:

Energy Saving Trust Advice Centre –
 freephone 0800 512 012
www.energysavingtrust.org.uk/northernireland
www.nie-yourenergy.co.uk

SEAL MOISTENED STRIP HERE

Freeport RRJR-RACS-HGBX
 Energy Saving Trust Advice Centre
 Fermanagh House
 Broadmeadow Place
 Enniskillen
 BT74 7HR



For further information on the latest grants and offers for heating, insulation, lighting and appliances, visit:

www.nie-yourenergy.co.uk

or contact the

Energy Saving Trust Advice Centre

on

Freephone 0800 512 012

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Use Energy Efficiently



simple steps
to saving energy

In partnership with



Your Energy Saving Guide

NIE Energy and the Energy Saving Trust Advice Centre are working together to help reduce the energy used in your home.

Follow our three step guide and start your journey to saving energy and money while helping the environment.

- Step 1** Read through the tips below and see what you can start doing today.
- Step 2** Complete the Energy Saving Trust free home energy check attached and return by freepost.
- Step 3** When you receive your report from the Energy Saving Trust in the post, act upon the recommendations to help reduce your energy use at home.

No Cost steps:

- Don't leave your TV or other appliances on standby – they are still using electricity.
- Switch off your lights when you are not using them.
- Close curtains when it gets dark to keep the heat in – don't let curtains hang over the radiators.
- Use a jug kettle for boiling water and only boil as much water as you need – make sure the element is covered.

Low Cost steps:

- Fit an insulating jacket on the hot water cylinder and insulate the water pipes.
- Fit energy saving light bulbs – they use 80% less electricity and last 10 times longer.
- Install loft insulation that is at least 270mm deep – this can save around 20% off your heating costs.
- Fit reflector panels behind the radiators especially those on the outer walls.

For more energy saving tips for your home call the Energy Saving Trust Advice Centre on 0800 512 012 or visit www.nie-youenergy.co.uk

Save up to £250 a year

Please complete this questionnaire to receive a free personalised report showing how much energy and money you can save in your home. You could **save up to £250** per year on your household bills and up to two tonnes of carbon dioxide per year.

If you need any help completing this please call the Energy Saving Trust on **0800 512 012** to speak to a friendly advisor.

By saving just 20% of the energy you use every day, you can help prevent climate change.

Simply detach, complete and return by Freepost.

Please mark all of your answers with a large cross:

Like this: Not like this:

TITLE MR MRS MS MISS OTHER

FORENAME

SURNAME

ADDRESS

POSTCODE

EMAIL

TEL NO

01 What is your property type? (mark one box)

- House Bungalow
 Flat Maisonette

02 What type of home do you live in? (mark one box)

- Detached Semi detached
 Mid-terrace End-terrace
 End-terrace back-to-back Mid-terrace back-to-back

03 In what year was your home built?

- Before 1900 1950-1965 1982-1990
 1900-1929 1966-1974 1991-1995
 1930-1949 1975-1981 1996-2002
 After 2002

04 Do you own or rent your property?

- Own/buying on mortgage Renting privately
 Renting from council Tied house/other
 Renting from housing association

05 Does your home have a heated conservatory, and if so are its windows double glazed?

- No heated conservatory Yes, double glazed
 Yes, not double glazed

06 How many rooms (bed, living and dining) do you have? (include hall, stairs and landing as one room)

Number of rooms

07 How many storeys does the property have? (for flats and maisonettes only include your home not the whole block)

1 2 3 4 +

08 Does your home have a garage built into the house?

- No Yes, single Yes, double Yes, other

If you live in a flat

09 Is your flat:

- Purpose built block (up to 5 storeys) Part of converted house
 Tower block (6 storeys or more) Above shop or office

10 Where is your flat positioned in the building?

- Basement Mid floor
 Ground floor Top floor

11 How many walls of your flat are fully exposed to the outside?

4 walls 3 walls 2 walls 1 wall

For all types of property

12 What is your main wall type?

- Stone Uninsulated cavity Solid brick
 Insulated cavity Timber frame Other

13 How much loft insulation do you have?

- None 150mm (6") 300mm+ (12"+)
 Up to 50mm (2") 200mm (8") Don't know/No access
 100mm (4") 250mm (10")

14 How much of the property is double glazed?

- None About half (50%) All (100%)
 Some (25%) Most (75%)

15 Are the single glazed windows draught-proofed?

- Yes No

16 How many open fire places with chimneys do you have?

Number of open chimneys

17 How many of your lights have low energy light bulbs fitted?

- None Some All

18 Are you thinking of buying a new electrical appliance for your home in the near future?

- Yes No

19 What is the main fuel used to heat your property?

- Mains gas Off peak electricity
 Electricity (not off peak) Anthracite nuts/grains
 Smokeless fuel Bottled gas (cylinders)
 House coal Oil
 Wood Bulk LPG

20 What is your main heating system?

- Boiler supplying radiators Warm air
 Room heaters Storage heaters
 Ceiling heating Boiler supplying underfloor heating
 Community heating

If main heating system is a boiler

21a When was your boiler installed?

- 1997 or earlier During or after 1998

21b What type of boiler does your property have?

- Combination Normal (with hot water tank)
 Condensing combination Condensing (with hot water tank)
 Back boiler

If main heating system is storage heaters

22 What type of storage heaters are there?

- Old (large volume heaters) Modern (slim line heaters)
 Convector storage heaters Fan assisted storage heaters

If main heating is room heaters

23 What type of room heaters are there?

- Standard gas fire
 Gas fire with back boiler (supplying hot water cylinder only)
 Decorative gas fire in an open fireplace
 Open fire
 Closed room heater/stove
 Open fire with back boiler (supplying hot water only)
 Closed room heater with back boiler (supplying hot water only)
 Electric heaters

For all heating system types

24 What heating controls does your system have? (cross all that apply)

- Room thermostat (temperature control)
 Programmer (timeclock)
 Thermostatic radiator valves (TRVs)

25 What is your secondary heating fuel?

- None present Wood
 Mains gas Bottled gas (cylinders)
 Smokeless fuel Anthracite nuts/grains
 Electricity (not off peak) Bulk LPG
 House coal Oil
 Off peak electricity

26 What type of secondary room heaters are there?

- None present
 Standard gas fire
 Gas fire with back boiler (supplying hot water only)
 Decorative gas fire in an open fireplace
 Open fire
 Open fire with back boiler (supplying hot water only)
 Closed room heater
 Closed room heater with back boiler (supplying hot water only)
 Electric heaters